SCAN Health Plan-VillageHealth Rated #1 By Consumers in Treatment of Renal Dialysis Patients

LONG BEACH, Calif.--(BUSINESS WIRE)--Dec. 9, 2013-- SCAN Health Plan announced today that its chronic condition special needs plan (C-SNP) for individuals with end-stage renal disease received the highest patient satisfaction rating of any C-SNP in California. The plan – called VillageHealth® – is a joint partnership with DaVita®, a division of DaVita HealthCare Partners Inc. (NYSE: DVA) and a leading provider of kidney care services. VillageHealth received a 92 percent satisfaction rating in Medicare's Consumer Assessment of Healthcare Providers and Systems (CAHPS) 2013 survey.*

VillageHealth members receive all care management and dialysis services from DaVita's team of specially trained professionals, including nephrologists, social workers, dieticians and pharmacists. Coordinating the patient's total care, not just renal care, is a DaVita renal nurse who helps navigate the patient through various care settings such as dialysis centers, hospitals and specialist offices.

"Chronically ill patients have special needs, and dialysis in particular can be a difficult process for both the patient and their family," said Romilla Batra, M.D., SCAN corporate medical director. "VillageHealth is demonstrating how better-coordinated care can lead to better patient outcomes and overall improved quality of life."

"We are committed to bettering the lives of people with kidney disease," said Stephen McMurray, M.D., FACP, vice president of clinical integrated care management at DaVita. "The greatest opportunity for patient success comes from tailoring care to meet the unique needs of each patient – we're pleased that this approach is so appreciated by VillageHealth members."

The SCAN/VillageHealth Chronic Special Needs Plan (C-SNP) is available to dialysis patients in parts of Riverside and San Bernardino counties, and effective January 1 it will also be available to Medicare-eligible dialysis patients in Los Angeles and Orange counties. Members receive their entire Medicare professional and hospital services as well as their prescription drug benefit through VillageHealth.

CAHPS surveys have been conducted annually by the Centers for Medicare and Medicaid Services since 1995. The survey results are available to the general public to help individuals make more informed choices among health plans.

*Source: 2014 *Medicare & You,* Center for Medicare and Medicaid Services, Southern California edition, page 149e, September 2013

About SCAN

For 35 years SCAN Health Plan has been focusing exclusively on the unique needs of seniors and others on Medicare. The company currently has 150,000 members in California and Arizona. Further information may be obtained at scanhealthplan.com or on Facebook at www.facebook.com/scanhealthplan.

About DaVita

DaVita is the dialysis division of DaVita HealthCare Partners Inc., a Fortune 500® company that, through its operating divisions, provides a variety of healthcare services to patient populations throughout the United States and abroad. A leading provider of kidney care in the United States, DaVita delivers dialysis services to patients with chronic kidney failure and end-stage renal disease. DaVita strives to improve patients' quality of life by innovating clinical care and by offering integrated treatment plans, personalized care teams and convenient health-management services. As of September 30, 2013, DaVita operated or provided administrative services at 2,042 outpatient dialysis centers located in the United States serving approximately 166,000 patients. The company also operated 66 outpatient dialysis centers located in ten countries outside the U.S. DaVita supports numerous programs dedicated to creating positive, sustainable change in communities around the world. The company's leadership development initiatives and social responsibility efforts have been recognized by *Fortune*, *Modern Healthcare*, *Newsweek* and *WorldBlu*. For more information, please visit DaVita.com.

Source: DaVita HealthCare Partners

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